

# ORIGIN

## ASSIST

**0861 237 873**

SHOULD THIS NUMBER NOT BE AVAILABLE  
PLEASE CALL 066 470 3368 / 69

**Commercial Lines**

**ORIGIN**  
FINANCIAL

Authorised Financial Services Provider  
FSP No.: 4873

[www.originfin.com](http://www.originfin.com)



# Roadside & Accident Assist

## WE'LL GET YOU ON THE ROAD AGAIN

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Roadside Assist is available 24 hours a day, 7 days a week, 365 days a year and includes the following benefits.

### ACCIDENT TOWING

Towing of the vehicle to the nearest approved repairer from the scene of the accident. All costs will be invoiced to the insurer as part of the claim.

### 2ND ACCIDENT TOW / BREAK-IN TOW / STOLEN AND RECOVERY TOW

Assistance will be provided, however all costs will be invoiced to the insurer as part of the claim.

### MECHANICAL OR ELECTRICAL BREAKDOWN

We arrange to tow the vehicle to the nearest repairer, within a 40km radius.

Where no reputable repairer is available within a 40km radius we will tow the vehicle to the nearest repairer and in this instance will cover the costs up to a maximum of R 1500 incl. VAT.

If you are further than 100km from your permanent residence or destination, where available, and at our discretion, we will provide one of the following:

#### CAR HIRE

A limit of R 750 incl. VAT is applicable to this benefit per breakdown.  
Terms and conditions of the car hire company apply.

OR

#### OVERNIGHT ACCOMMODATION

A limit of R 750 incl. VAT is applicable to this benefit per breakdown.  
The provision of accommodation is subject to availability.

### REPATRIATION OF VEHICLE

A limit of R 750 incl. VAT is applicable to this benefit per breakdown.  
This benefit applies should the vehicle need to be repatriated from the place of repair, on condition that the breakdown was more than 100km from your permanent place of residence or destination.

### VEHICLE LOCKSMITHS

Cover will be provided for the call out fee and first hour labour where the keys have been broken or locked in the vehicle.

### FLAT TYRE ASSISTANCE

Cover will be provided for the call out fee and first hour labour to fit the spare tyre. The cost of the repair or the replacement of the tyre is not covered.

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## OUT OF FUEL

Cover will be provided for the callout and first hour labour if you are stranded next to the road as a result of running out of fuel. A service provider will be dispatched to deliver the fuel.

The cost of the fuel will be for the clients account.

## FLAT BATTERY

If your vehicle won't start due to a flat battery, we will dispatch a service provider to attempt to jump start the vehicle. It should be noted that jump starting could result in damage to the vehicles' electronics and a tow to the nearest repairer is recommended.

## TAXI SERVICES

We will arrange transportation for the occupants of the vehicle in the event of the vehicle having to be towed. The cost of the transportation will be for the clients account.

## Message Relay Services

The call centre agent will contact relatives, employers or colleagues to inform them of any incident if requested by the client.

## TRIP MONITOR

We will contact you at specific intervals during your road trip if requested by the client. This benefit is available within the borders of South Africa.

## PLEASE NOTE:

- We do not cover any vehicles over 3500kg.
- Origin Assist will not be held liable for any repairs or towing costs not authorised by the contact centre.

## ANNUAL LIMIT:

R 5 000 per vehicle VAT.





# Get in touch

# 0861 237 873



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FINANCIAL

This brochure should be read in conjunction with the policy wording which is available from the broker. These products consist of risk and non-risk products.  
These benefits are only valid within the borders of South Africa.



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