



27 October 2020

SPECIAL NOTICE

Dear Insurer/Supplier/Stakeholder

In the wake of the COVID-19 pandemic, Origin Financial responsibly adhere to the request from our country's President, to "lock down" the country. We strongly believe that this will be the best for our staff, clients' and all other parties' welfare.

The following measures remains implemented:

- Our Strand office will operate by APPOINTMENT ONLY.
- The majority of administrative staff still works remotely.
- Your Financial Planner or Short-Term Advisor will be available for assistance.
- Please make use of telephone, emails and alike to make contact. All our staff is still fully connected to provide *EXCELLENT SERVICE*.
- Contact our office on **086-118-7878** or Origin Assist on 086-123-7873

This notice is also to inform you that our physical address of operation has changed. This will be a temporary arrangement due to our lease agreement that has expired at our Bellville location. Unfortunately, we could not find a suitable office space as yet, therefor were obliged to use our Strand Office address to comply with all statutory requirements.

Our new physical address is:

Gants Plaza, 17 Langenegger street, Strand, 7139

Other than the address, all other details and structures of the company as well as current contracts and agreements remain unchanged.

Although we have taken all care to transition seamlessly in these challenging times, we request your patience and apologise in advance for any inconvenience or frustrations caused. We strongly believe that to stay *COMMITTED TO YOU*, these arrangements will unify us in our efforts as a single nation to overcome these circumstances.

We trust you will find this acceptable.

Please keep safe, be healthy and support each other